

UNINSURED SERVICES

An uninsured service is a service that is not covered by the provincial plan (OHIP). The following fees apply for these services:

- Photocopies and copies of test results.
- Sick notes
- School forms
- Chiropractor, physiotherapy, TENS machine and massage forms
- Work forms
- Motor vehicle accident forms
- TB test (where not covered)
- Drivers physicals
- Trip cancellation forms
- Travel Medicine- outside Canada
- Pap tests if more frequent than funded by province
- Other (please inquire about our pricelist)
- To obtain copies of any results after discussion with your doctor, there will be a charge of \$1.00 per page.

Please ask our staff if you have specific questions about the cost of such services.

OFFICE POLICIES

- Please provide a VALID Ontario Health card for every visit otherwise there will be a fee of \$100.00 (\$25 admin fee & \$75 physician fee) prior to seeing the doctor. No pictures or photocopies accepted. Subsidized rates for existing patients with expired Health cards are: \$35 for regular visits and \$70 for periodic health exams or appointments longer than 30 minutes (PLUS additional \$25 admin fee)
- Please arrive 15 minutes prior to your scheduled appointment to allow for time to register, complete vitals and any preliminary samples. Arriving late can result in you not being seen or a missed appointment charge being applied.
- There are fees for missed appointments and same day cancellations:
 - Regular (15 min) appointments will be charged \$35.00 and we require 24 hours' notice to cancel or reschedule. (3 or more missed appointments can result in removal from practice)
 - Periodic health exams or other 30 min appointments will be charged \$70.00 and we require 24 hours' notice to cancel or reschedule.
- It is the responsibility of each patient to monitor the amount of medication and refills they have at all times, and ideally when running low to book an appointment. We cannot guarantee accommodation of same day requests from pharmacies by fax or phone.
 - If a same day urgent prescription renewal request is accommodated, a charge of \$20 will be applied to the patient's account and must be paid on their next visit prior to being seen by the physician.
- Patients are responsible to follow up on their own specialist appointments. We will be happy to provide you with your specialist's contact information so you can follow up on the appointment date.
- Patients are responsible to follow up on their own test results 2 weeks after they are completed. You can do so by reviewing results using the self-serve LifeLabs website or by booking an appointment to review results with your family physician.